### Missouri Department of Corrections



## Community Resource Guide

## Northern Region

Includes the following counties: Adair, Andrew, Atchison, Buchanan, Caldwell, Clark, Clinton, Davies, DeKalb, Gentry, Grundy, Knox, Harrison, Holt, Lewis, Lincoln, Linn, Livingston, Macon, Marion, Mercer, Monroe, Montgomery, Nodaway, Pike, Putnam, Ralls, Randolph, Schuyler, Scotland, Shelby, Sullivan, Warren and Worth



### Missouri Department of Corrections

Division of Offender Rehabilitative Services
Workforce Readiness Unit
Comments or questions should be directed to (573) 526-6534.
Submissions for consideration to appear in future editions of the Guide may be sent to
Workforce Readiness Unit/Education
Missouri Department of Corrections
P.O. Box 236
Jefferson City, MO 65102

This Resource Guide was prepared by Department staff-most notably the Employability Skills/Life Skills teamto serve our constituents and honor our commitment to excellence.

#### Mission Statement

The Department of Corrections with victims, communities and state and local governments improves public safety through secure confinement and effective community interventions. Through our cooperative efforts to provide effective correctional services, we hold offenders accountable for their behavior and prepare them to be productive citizens.

Printed by Missouri Vocational Enterprises Print Shop, Moberly Correctional Center

Revision Date • November 2003

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The **Missouri Department of Corrections** is not responsible for the activities of, or services provided by, any of the agencies or organizations listed in this Guide. The Guide is a compilation of information, provided by the agencies and organizations listed, to help connect offenders to local resources.

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### **Identification Cards**

**Department of Revenue**......573-751-2989

Motor Vehicles and Drivers Licensing or visit your local license office:

Notes		

### For further information,

you may check the University Extension Outreach Service on the internet: www.communityconnection.org

### Dear Friends:

The Department of Corrections is proud to provide this resource guide to assist you in a civil, productive life.

The *Community Resource Guide* was designed to help you locate state and community-based programs and services. The programs listed complement the programs and services of the Missouri Department of Corrections.



The mission of the Missouri Department of Corrections is to keep the public safe. We do our best to help you obtain the skills necessary to be part of the community–keeping yourself, your family, your neighbors and your community safe and crime free. Now it is *your personal initiative* that will shape your future. Use these resources to help you succeed.

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### How to use this Resource Guide...

The information in this Community Resource Guide may help you locate services you need. You will find agencies offering assistance for housing, food and clothing as well as job search assistance. Tips on using the guide follow.

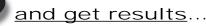
- 1. Locate agencies closest to your current residence.
- Make a list of your needs and seek help for the one that is most urgent. For example, if you have a place to live, your most urgent need may be to look for a job. Locate employment assistance agencies. Continue to find assistance to meet other needs.
- 3. Missouri has a network of One-Stop Centers called Missouri

Career Centers that offer many services at one site. For example, you may look for a job, study for the GED, and seek family financial assistance at the same location.

- 4. The United Way organization in some towns supports services that may help you.
- 5. Churches and religious organizations may also provide assistance in your community.

Once you have made contact with a One-Stop Center or a social service agency you may find that these groups can help you locate other resources. Keeping notes about the contacts you make will be helpful. Use the suggestions below to save time and frustration. Take time to say thanks to those who assist you. They will be happy to know when you are employed or have made progress toward your goals.

How to ask a question



### An effective call:

- Have a paper and pencil ready when you make a call.
- Be ready to give a brief but complete account of what you needeliminate unrelated information.
- Be ready to provide your full name and contact information such as how or where you can be reached or get messages.
- If your inquiry involves an agency that uses an identifying case or file number (example: Social Security), have that number ready.
- Be sure to record the name and title of persons you talk to and confirm their phone numbers in your notes since you may be transferred or routed through an electronic menu system.
- Keep your notes together on all of your contacts to each agency so that you can supply information when you make follow-up calls.
   Space has been provided in this Resource Guide for making notes.

These tips apply to effective letters as well.

### **Probation and Parole Offices**

<b>Chillicothe</b>	<b>Moberly</b> 660-263-3762 1150 South Morley
<b>Hannibal</b> 573-248-2450 909 Broadway	<b>St. Joseph</b>
<b>Kirksville</b>	<b>Trenton</b> 660-359-3227 1601 East 30 <sup>th</sup> Street
<b>Macon</b>	<b>Troy</b> 636-528-5821 311 Travis Blvd.
<b>Maryville</b>	<b>Warrenton</b>
Notes	

### Information/Hotlines

Aging Information & Referral Services for mental and physically disabled800-235-5503	MC+ for Kids888-275-5908 Health insurance for children in need.
	Medicare Information800-633-4227
Cancer Information	
<b>Service</b> 800-422-6237	National AIDS Hotline800-342-2437
	<b>Spanish</b>
Center for Disease Control	TTY800-243-7889
(Sexually transmitted diseases and	
Aids Hotline)800-227-8922	National Childcare
	<b>Information</b> 800-616-2242
Child Abuse	
<b>Neglect Hotline</b> 800-392-3738	National Domestic
110g1cct 110tille	<b>Violence Hotline</b> 800-799-7233
<b>Childhood Lead Poisoning Prevention</b>	Violence 110time
(Environmental Health and Communi-	Parental Stress Helpline800-367-2543
cable Diseases)866-628-9891	Tatental Stress Helphine000-307-2343
Cable Diseases)000-020-7071	Poison Control
Child Support	Center (Missouri)800-366-8888
Enforcement800-859-7999	Center (MISSOUT)000-300-8888
Emorcement000-039-1999	DAINN (Done Abuse Insect Notional
Consumer Complaints800-392-8222	RAINN (Rape, Abuse, Incest National Network)800-656-4673
Crime Victims	Shelter for Battered Women
Assistance Program800-347-6881	Children (Rape and Abuse
Assistance 110gram000-347-0001	Crisis Center)800-303-0013
Crisis/Suicide Hotline	Crisis Center)000-303-0013
	Conial Committee
(Adult Stabilization Unit)800-833-3915	Social Security
D II I II II 000 660 4057	<b>Administration</b> 800-772-1213
<b>Drug Help Hotline</b> 800-662-4357	TIL NITT
	<b>TANF/Food Stamps</b> 800-392-1261
Focus on Recovery	T
Hotline800-222-0828	Veterans Information800-827-1000
	or 866-838-4636
Elderly Abuse/	
<b>Neglect Hotline</b> 800-392-0210	

### Missouri's One-Stop Career Center System

The primary purpose of the One-Stop Career Center System is to provide multiple services from many agencies at the same location to better serve job seekers and employers. The partners work together to determine customer needs and to provide a range of customer services that may include:

- Labor market information
- Job search assistance
- Computer bank of job openings
- Career exploration activities
- Training opportunities
- Register for unemployment assistance.

### Career centers serving the Northern Region:

Hannibal Office...............573-248-2520 203 North Sixth Street Hannibal MO 63401-3412 Serving Clark, Lewis, Marion, Monroe, Pike, Ralls and Shelby counties

Information provided by the

Missouri Department of Economic Development Division of Workforce Development http://www.ecodev.state.mo.us/wfd

### Multi-Service Agencies

Listed in alphabetical order by location, for example, **B**oonville agencies are listed first and **W**ashington last.

**Parents Fair Share**.....800-859-7999 Family Services Hotline...800-392-1261 Community Services Inc. of Northwest Missouri, **Gentry County.....**660-726-5663 109 North Polk Street PO Box 248 Albany, MO 64402 Rental and utility assistance, home weatherization, job training, food pantry. Head Start for children and referrals to other agencies. Pike County Division of **Family Services** ......573-324-2243 PO Box 190 Bowling Green, MO 63334 Division of **Family Services.** ......660-542-0656 Carroll County DFS 301 North Mason Carrollton, MO 64633 **Division of Workforce Development**......660-646-0671 601 West Mohawk Rd. Chillicothe, MO 64601 Veterans only

**Division of Family Services**..573-248-2540 3055 Holman Drive Hannibal, MO 63401

Northeast Community
Action Corp......573-221-7166
655 Clinic Rd.
Hannibal, MO 63401
Income guidelines

### Adult Education Programs (GED)

**Hannibal Career** Adult Learning Center....816-671-4020 **and Tech Center**......573-221-4430 803 South 13th Street or 816-671-4200 St. Joseph, MO 64501 4550 McMasters Avenue Hannibal, MO 63401 **Pass the Power**......816-671-4025 Kirksville Area 803 South 13th St. Joseph, MO 64501 **Tech Center**......660-665-2865 1103 South Cottage Grove GED, ESL, 17 and older Kirksville, MO 63501 **North Central** Family Literacy Center.....660-385-2061 **Missouri College**......660-359-3948 204 Crescent 1301 Main Street Ext. 330 Macon, MO 63552 PO Box 107 Trenton, MO 64683 **Moberly Area Community College.....**660-263-4110

### **GED Testing Centers**

Ext. 307

Hannibal	Missouri Western
<b>LaGrange College</b> 573-221-3675	<b>State College</b> 816-271-4327
2800 Palmyra Road	4525 Downs Drive
Administration Bldg-Room 216	Student Services
Hannibal, MO 63401	Classroom Bldg – Room 101
	St. Joseph, MO 64507
<b>Truman State University</b> 660-785-4140	
Assessment and Testing Office	North Central College660-359-3948
Violette Hall – Room 1130	1301 North Main
East Patterson Street	Alexander Student Center
Kirksville, MO 63501	Trenton, MO 64683

4

101 College Avenue

Moberly, MO 65270

Green Hills Community Action Agency
Moberly Housing       660-265-3950         Authority       660-265-3950         PO Box 159       or 660-265-2287         Moberly, MO 65270       660-265-2287
Community Housing Ministry, Inc

Children	816-232-5650
801 North Noyes Bl	vd.
St. Joseph, MO 6450	06
Emergency shelter	for children
Salvation Army	
•	816-233-8606
618 South 6th Street	
St. Joseph, MO 6450	02
Emergency assista	nce for
emergency shelter,	utilities, food
and other services	

3406 Ashland Ave • Suite C St. Joseph, MO 64506

Mentally handicapped adults

## Transportation

only

OATS, Inc800-654-6287 Referral to transportation services in state	OATS, Inc
<b>OATS, Inc</b> 573-588-2304	1
401 West Elm	St. Joseph Van and
Shelbina, MO 63468	Paratransit Service816-233-6700
Priority to elderly, disabled	702 South 5 <sup>th</sup>
	St. Joseph, MO 64501
	General services to public and special
	transportation for disabled and elderly

Salvation Army
Division of Family Services660-727-3393 320 West Main Kahoka, MO 63445
<b>Division of Family Services</b>
Adair County Division of Family Services660-785-2440 1412 North Osteopathy Kirksville, MO 63501
Northeast MO Community Action Agency660-665-9855 PO Box 966 Kirksville, MO 63501
Salvation Army

Division of Family Services
<b>Macon County</b> 660-385-3191
1716 B Prospect Drive
Macon, MO 63552
8 a.m. – 5 p.m.
<b>Macon County</b>
Ministries660-385-3328
Macon, MO 63552
Emergency funds for travel,
utility and food pantry, emer-
gency assistance as needed
Northeast Community
<b>Action Corporation</b> 660-385-4616
1720 Prospect Drive
Macon, MO 63552
Emergency housing, fuel assistance,
weatherization, life skills classes,
in-home services
<b>Salvation Army</b> 660-385-6330
Macon, MO 63552
Emergency services as needed
Community Services, Inc.
of Northwest Missouri
1212 B South Main
PO Box 328
Maryville, MO 64468
Varied services to persons in need.
Division of
Family Services660-265-4298
309 East Third

Milan, MO 63556

Multi-Service Agencies continue on next page...

# **Division of Family Services**......660-263-4330 1715 B South Morley Moberly, MO 65270

Northeast Community
Action Corporation .......660-263-6595
1212 Highway 24 West
Moberly, MO 65270

Randolph County Ministerial Alliance..........660-263-6378 Highway 24 and JJ Junction Moberly, MO 65270

## **Community Services Inc.** of Northwest Missouri

Holt County......660-442-5722 PO Box 284

Mound City, MO 64470

Rental and utility assistance, home weatherization, job training, food pantry, Head Start for children and referrals to other agencies

### Ralls County Division of

**Family Services** ......573-985-2911 209 East 4<sup>th</sup> Street New London, MO 63459

### **Division of Family Services**

children's services

**AFL-CIO Community** 

**Services Agency**......816-232-9517

203 North 6th Street

St. Joseph, MO 64501 Emergency assistance to union

members

### **East Side Human**

**Resource Center**.....816-233-8201

409 South 18th Street

St. Joseph, MO 64501

Provides mobile meals for the elderly, latch and key program, affordable childcare, tutoring and after-school programs, summer children's program and year-round recreation.

### **EOC Community**

### Family Guidance Center...816-364-1501

510 Francis Street, Suite 200

St. Joseph, MO 64501

Varied counseling and treatment services including outpatient/ residential treatment for chemical dependency

### Inter-Serv Calvin Center..816-232-7779

1412 North 3<sup>rd</sup> Street

St. Joseph, MO 64504

Food Pantry, emergency rent and utility assistance

### Child Care

NOTE: Referrals for childcare may be made by multi-service agencies

Head Start: Douglas

Community Services.......573-221-3890

1100 Broadway

Hannibal, MO 63401

Serving Lewis, Lincoln, Marion, Macon, Monroe, Ralls, Shelby, St. Charles, Warren, Pike, Randolph and Montgomery

YWCA of St. Joseph
Child Care Resource
and Referral........816-232-4481

St. Joseph, MO 64501

St. Joseph, MO 64501

### Housing Assistance

### Avenues Domestic/

school year.

**Sexual Violence**.................573-221-2093 Po Box 284 Hotline: 800-678-7713

counties - Eligibility: Child must

Developmentally appropriate pre-

be 4 by June 30, household

school program offered four

hours a day throughout regular

income meets guidelines.

Po Box 284 H Hannibal, MO 63401

> Serving Marion Monroe, Ralls, Pike, Lewis, Clark, and Shelby counties – 24-hour hotline, emergency safe shelter, crisis intervention, legal advocacy referrals

**Hannibal Housing** 

**Authority**......573-221-7575

306 Munger Lane Hannibal, MO 63401

Eligibility: elderly, handicapped, low income, low-cost and senior citizen housing

**Macon Housing** 

Lakeview Towers Office Macon, MO 63552

Housing Assistance continue on next page...

Marion County Health Department573-221-1166 3105 Rt W Hannibal MO 63401 WIC, home health services, flu vaccines, child immunizations, speech/hearing evaluation, TB	Health Department
testing, restaurant inspections, sewer regulations.	Heartland Hospital West816-271-7111
Northeast Community Action Corporation	801 Faraon Street St. Joseph, MO 64501 Mental health, substance abuse, hearing and speech development services.
24 Northport Hannibal, MO 63401 Serving Audrain, Marion, Monroe, Pike, Ralls, and Shelby counties – Family planning.	Preferred Family Healthcare, Inc816-364-6007 2409 North Woodbine St. Joseph, MO 64506 Counseling and other services
Counseling Mental Health660-288-3666	related to addiction, for ages 17 and under.
Chariton County Hwy 24 East at the Courthouse Keytesville, MO 65261	Notes
Chariton County Health Center660-288-3675 PO Box 214	
Keytesville, MO 65261	

**Northwest Missouri Community Services**......816-364-1131 1203 North 6th Street St. Joseph, MO 64501 Connects persons needing assistance in the areas of health, housing, food, utilities, clothing, furniture, and governmental programs with the agencies providing services. The Salvation Army **Booth Services**.....816-233-8606 618 South 6th Street St. Joseph, MO 64502 Shelter for up to 90 days, food orders, clothing orders and counseling University **Extension Center**.....816-279-1691 4125 Mitchell Avenue St. Joseph, MO 64507 Various educational programs for those in need including parenting, agriculture, childcare and how to start a small business YWCA of St. Joseph......816-232-4481 304 North 8th Street St. Joseph, MO 64501 Provides comprehensive domestic violence and sexual assault services, including a 24-hour shelter for women and children,

as well as licensed childcare, mediation center, fitness; recreation, aquatics, and women's programs.

Community Services Inc. of Northwest Missouri.....660-736-4646 **Atchison County** PO Box 294 Tarkio, MO 64491 Rental and utility assistance, home weatherization, job training, food pantry, Head Start for children and referrals to other agencies **Community Action Center** PO Box 278 Trenton, MO 64683 Heating and housing assistance, food pantry, homeless program Division of **Family Services**......660-359-3971 2926 Oklahoma Avenue Trenton, MO 64683 Notes

### **Employment Assistance**

Opportunity Enterprises..660-542-1401 908 East Bolen Carrollton, MO 64633 Sheltered workshop for disabled

Hannibal Vocational
Rehabilitation...........573-248-2410
Toll Free.....877-222-8960
112 Jaycee Drive
Hannibal, MO 63401-2275

assistance grants

GAMM, Inc.
Work Connections.......816-665-5930
2105 E. Normal
Kirksville, MO 63501
Serving Adair, Knox, Putnam,
Schuyler, Scotland, and Sullivan
counties. (see Hannibal entry for

Kirksville Area Technical Center

1103 South Cottage Grove Kirksville, MO 63501 Career counseling, vocational

eligibility)

New Perspectives
Regional Center......816-665-2865

1103 S. Cottage Grove Kirksville, MO 63501 Single parent of between 14 – 25 years of age

Kirksville, MO 63501-3581 **GAMM Vocational** 

Training Program............800-866-9021 LaBelle School 660-213-3221 103 South Third LaBelle, MO 63447

### Legal Services

safety.

Legal Services
of Eastern
Missouri, Inc.......1-800-767-2018
801 Broadway 573-248-2018
PO Box 1276
Hannibal, MO 63401
Serving Marion, Ralls, Monroe,
Macon, Montgomery, Pike,
Lincoln, Lewis, Knox, Adair,

Schuyler, Scotland, Clark and Shelby counties
Eligibility: Household at or below poverty level and meets established priority deadlines.
Legal assistance in some civil matters: divorce, custody, visitation, loss of home due to bankruptcy, guardianships, powers of attorney, landlord/tenant problems, veteran's admin.

> Public Defender Contact office in your county

### Medical/Mental Health Care

Counseling
Mental Health......660-542-1403
Carroll County

Health County of Carroll Nursing Service...660-542-3247 5 North Ely Carrollton, MO 64633 Bureau of Special
Healthcare Needs......573-248-2500
3065 Holman Drive
Hannibal, MO 63401
8 a.m. – 5 p.m. M-F: age 21 and
under with chronic disease

Medical/Mental Health Care continue on next page...

**Specialty Industries** 

St. Patrick Catholic Church Food Pantry......816-279-2594 1723 South 12<sup>th</sup> Street St. Joseph, MO 64503 Valley Community Center
Food Kitchen.......816-238-1709
Powerhouse Youth for Christ
909 West Valley
St. Joseph, MO 64505
Nightly dinner served. Weekly
outreach programs for youth.

### Substance Abuse Services

Alcohol and
Drug Counseling......660-288-3666
Chariton County

Alcoholics Anonymous.....573-221-7624 Hannibal, MO 63401

Hannibal Council on Alcohol and Drug Abuse...573-248-1196 146 Communication Drive

Serving Marion, Shelby, Macon, Lewis, Adair, Schuyler, Scotland, and Clark counties. Outpatient, social setting DETOX, residential treatment services for alcohol/drug abuse/ addiction problems

Hannibal, MO 63401

Alcoholics Anonymous.....660-665-1150 Kirksville, MO 63501 Preferred Family
Healthcare.......660-665-1962
900 E. LaHarpe
Kirksville, MO 63501

The Counseling Center....816-233-5016 2400 Frederick Ave, Room 400 St. Joseph, MO 64506 Assessment and treatment relative to addiction for indivi-

duals and families

Fellowship House...........816-279-6767 2421 Francis St. St. Joseph, MO 64501 18 yrs or older, having participated in a 30-day certified treatment program or demonstrating 30 days of sobriety

Gamm Vocational **Training Program**......660-385-6570 Lakeview Towers 1404 South Missouri • Suite 221 Macon, MO 63552 **Saline County Learning Center**......660-886-9882 PO Box 660 Marshall, MO 65340 Learning programs for all ages and walks of life, including the developmentally challenged, those with language barriers, gifted students and the illiterate. **Employment Training Service Advent** 1212 Highway 24 West

Helping Hand of Goodwill Industries......816-232-3108 St. Joseph, MO 64501

**St. Joseph Vocational Rehabilitation**.....................816-387-2280
525 Jules, Room 201 877-702-9876
State Office Building
St. Joseph, MO 64501-1990

Workforce
Investment Board...........660-359-3622
912 Main Street
Trenton, MO 64683
On the job training, pre-employment training

## Family/Individual Counseling Services

Crossroads Counseling Center573-288-3119 900 South 4th Street Canton, MO 63435	Professional Counseling Services
Avenues Domestic/ Sexual Violence	Victim Support Services, Inc
Mark Twain Area Counseling Center573-221-2120 After hours crisis line800-356-5395 917 Broadway Hannibal, MO 63401 Serving Adair, Clark, Knox, Lewis, Macon, Marion, Schuyler, Scotland and Shelby counties Counseling, medication services, screening and referral.	Randolph County Counseling Center
Preferred Family Health Care	Samaritan Counseling Center

## Food

Christian Community         Food Deport	OATS Senior Citizen's Meals, Mother to Mother Program816-279-3131 PO Box 8367 St. Joseph, MO 64508 Transportation to nutrition center  Open Door
America's Second Harvest of Greater St. Joseph816-364-3663 915 Douglas St. Joseph, MO 64505	Food Kitchen
Ambassadors of Faith Christian Center816-238-3028 314 West Valley St. Joseph, MO 64504	St. Francis Xavier House of Bread Food Pantry816-232-8449 2613 Penn Street St. Joseph, MO 64507
Faith and Love Fellowship Food Pantry816-279-8287 1215 Jules St. Joseph, MO 64501 Food pantry and emergency services	St. James Catholic Church Food Pantry816-238-0853 5814 King Hill St. Joseph, MO 64504
<b>Hyde Park Presbyterian</b> 816-328-4107 423 East Hyde Park St. Joseph, MO 64504	St. Joseph Cathedral Food Pantry816-232-7763 519 North 10 <sup>th</sup> Street St. Joseph, MO 64501
King Hill Baptist Church816-238-1341 5708 King Hill Ave. St. Joseph, MO 64504 Food Pantry open Thursdays.	St. Mary's Catholic Church Food Pantry816-279-1154 1606 North 2 <sup>nd</sup> Street St. Joseph, MO 64505

Food continue on next page...